

# Discovery Coach Passenger Protection Program

The Interior of your Discovery Coach has been thoroughly disinfected prior to your trip.

## These surfaces will be wiped with disinfectant:

- Passenger Handrails for entering and exiting the vehicle
- Arm Rests
- Seatbelts (if applicable)
- Driver Steering Wheel
- Driver Dash Area including all controls and seat levers
- Head Rests
- Windowsills including emergency window releases levers
- Interior Luggage Racks/Hand holds
- Exterior Luggage Bay Handles
- Restroom Door Handles
- Restroom Handrails
- Seat Upholstery will be sprayed with disinfectant
- Foot Rests
- Back of Passenger Seats Cup Holders
- 110V Seat Outlet Covers
- Video Monitors and Screens
- Emergency Hatch handles

The entire interior of the vehicle will be sprayed when cleaning with Lysol disinfectant spray. Wipes and Hand Sanitizer will be available in the front of the coach. After you disembark the coach for your event, your driver will spray the coach and wipe down surfaces with disinfectant for his and your protection.

## Driver Protocol

- Ensure that the coach is clean, disinfected and free of any unnecessary items.
- Have hand sanitizer available while entering and exiting of the coach.
- Have a small amount of disposable gloves and masks available for emergency use
- Remind Passengers of physical distancing while in the coach and during loading/unloading.
- Ask for permission to touch before offering any assistance to customers.
- Whenever possible, ensure that the HVAC system airflow is set to operate on HIGH.
- Adopt a "clean/disinfect as you go" philosophy and wipe down passenger contact surfaces while passengers are not on the coach in a venue, restaurant or sightseeing attraction

## PASSENGER SOCIAL DISTANCING

- Because of the dynamics of bus travel 6 feet of separation cannot be guaranteed.
- Travel is at guest's personal discretion, you must determine if you are comfortable going on a motorcoach.
- Passengers will be asked to avoid unnecessary conversation and to maintain a minimum of six feet from each other WHEN POSSIBLE while loading and unloading the motorcoach.
- ***Passengers are encouraged to wear a mask or face covering, but it is not required.***
- **Discovery Coach will not be providing masks**